

# Additional terms and conditions for Corporate

July 2024

## 1. Supplementary Agreement

These supplementary terms and conditions apply to Corporate subscription items (herein referred to as Corporate) and are a supplement to the general terms and conditions for Telía Denmark's communication services (business). In case of contradiction, these conditions take precedence over the general conditions.

## 2. Corporate subscriptions

### 2.1 Tariffing

For all types of Corporate, telephone usage is charged per minute or part thereof and data usage per 1 kbits. SMS is charged per unit.

### 2.2 Corporate EU

The subscription type is consumption-based and does not include minutes, data or SMS/mms. All calls are charged according to the applicable price list and applicable charging principles.

### 2.3 Corporate Ultid. Minutes EU

This subscription type includes unlimited minutes (calls received abroad and calls made abroad) and unlimited SMS/MMS in Denmark, zone 1 and zone 2. Non-included usage is charged according to applicable price lists.

### 2.4 Corporate Ultid. Minutes EU 1GB/ 5GB/ 10GB/ 20GB/ 50GB

The subscription type includes unlimited minutes, SMS and MMS in Denmark as well as unlimited SMS, unlimited MMS, calls received and made in zone 1 (Nordic countries) and zone 2 (EU). The subscription also includes the specified data volume for use in Denmark, zone 1 and zone 2. Non-included usage is charged according to applicable price lists.

When the included data has been used up, further access to data is cancelled unless top-ups are purchased.

### 2.5 Corporate Ultid. Minutes 100GB / 200GB / 1000GB

The subscription type includes unlimited minutes, SMS and MMS in Denmark as well as unlimited SMS, unlimited MMS and calls received and made in zone 1 (Nordic countries) and zone 2 (EU). The subscription also includes the specified amount of data for use in Denmark, Norway, Sweden, Finland, Estonia, Latvia and Lithuania. Of the specified data volume, 50 GB can be used in the rest of the EU.

Non-included usage is charged according to current price lists.

When the included data has been used up, further access to data will be stopped unless top-ups are purchased.

## 3. Additional services

### 3.1 Status

Can be purchased for Corporate subscriptions.

Status functions as an extra service and requires that the agreement to purchase the service is entered into and settled by the same legal entity that has entered into the agreement.

The Customer can only have Status activated on subscriptions that the Customer has with Telía.

To be able to provide Status, the Customer's PBX solution must be able to support the function. The Customer, together with their switchboard supplier, is responsible for implementing the Status protocols defined by Telía.

### 3.2 Extra Data Cards

Extra Data Cards intended for use in tablets and laptops can be purchased for Corporate subscriptions.

For Extra Data Cards for Corporate subscriptions, the data volume is shared with the main subscription. When cancelling the Corporate subscription, the Extra Data Card is also cancelled. When changing the main subscription, your subscription to your Extra Data Card will be cancelled.

Extra Data Cards can also be delivered as e-SIM. Please note that not all devices support e-SIM.

Extra Data Cards cannot be used in smartwatches (requires separate subscription).

### 3.3 Number sharing

Number Sharing is an additional service that is linked to your mobile subscription with Telía.

With Number Sharing, you can connect selected smartwatches to selected smartphones so you can receive and make calls and text messages and use data from your mobile subscription - even if you don't have your smartphone with you.

Using Number Sharing requires a data connection and using services on the smartwatch using Number Sharing uses data, voice and SMS from your mobile subscription.

If you have used up the data included in your mobile subscription, it is possible to purchase additional data.

Specific to Apple Watch: You cannot receive or send SMS on Apple Watch unless it is connected via Bluetooth to your iPhone. You can receive iMessage messages via data (and without having your iPhone with you) if iMessage is enabled on your iPhone and registered with an email address. Apple Watch cannot be used with Number Sharing abroad. Therefore, the connection cannot be used for international roaming.

## 4. Cancellation

Cancellation rules for Corporate Subscriptions and Value Added Services follow the terms described in Telía's General Terms and Conditions for Communication Services (Business), section 16.