

Supplementary Terms and Conditions for Corporate

June 2020

1. Supplementary contract

These Supplementary Terms and Conditions apply to the Corporate subscription types (referred to below as "Corporate") and are a supplement to the General Terms and Conditions for Telia Denmark's Communication Services (Enterprise). In case of conflict, these Supplementary Terms and Conditions take precedence over the Standard Terms and Conditions.

2. Corporate subscriptions

2.1 Charges

All types of calls are charged by the minute while data usage is billed per 50 kbites.

2.2 Corporate EU

This subscription is billed as pay-as-you-go and does not include any minutes. All calls are charged according to the current price list and charge rates.

2.3 Corporate Fri Tale EU 1 GB/5 GB/10 GB/20 GB/50 GB

This subscription type includes free calls in Denmark, Zone 1 and Zone 2 (but not calls from Denmark to abroad) and free texts and MMS in Denmark, Zone 1 and Zone 2. The subscription also includes the specified amount of data to be freely used in Denmark, Zone 1 and Zone 2. Non-inclusive usage is charged according to the applicable price lists.

2.4 Corporate Fri Tale 1 TB

This subscription type includes free calls in Denmark, Zone 1 and Zone 2 (but not calls from Denmark to abroad) and free texts and MMS in Denmark, Zone 1 and Zone 2. The subscription also includes 1 TB data to be freely used in Denmark, Norway, Sweden, Finland, Estonia, Latvia and Lithuania and 50 GB to be freely used in EU. Non-inclusive usage is charged according to the applicable price lists.

When the included data has been used the access to data will be stopped unless the Customers buys top-ups.

3. Extra services

3.1 Fri Tale DK to EU

Can be added to subscriptions that have free calls included.

The 'Free Calls DK to EU' service includes calls made from Denmark to Zones 1 and 2. Calls to other zones are charged according to the current price list for calls to numbers outside Denmark.

3.2 Fri Tale USA 5 GB

Can be added to subscriptions that have free calls included.

The 'Free Calls USA 5GB' service includes free calls (calls received and made), free texts/MMS and 5 GB of data in the USA. The inclusive data allowance can only be used in the USA. Usage in excess of the amount included in the subscription is charged according to the current price list for data usage in Denmark and abroad.

3.3 Colleague Call

Can be added to subscriptions that do not have free calls included.

With Colleague Call, the company can connect a number of Corporate subscribers to establish the Colleague Call functionality. An unlimited number of fixed line and mobile numbers can be registered for the Colleague Call service.

If the subscription includes Free Colleague Calls, the Customer can call free for 60 minutes at a time to all colleagues on the same Agreement within Denmark at no extra cost. Data, fax, text, MMS and similar services are not included. If the Customer calls a number on the same Agreement for more than 60 minutes, the subsequent minutes will be charged according to the applicable price list. The Colleague Call functionality also covers temporary numbers, but does not work across Agreements or legal owners.

All connected numbers must be in the same Colleague Call group and must have the same version of Colleague Call. The fixed line numbers must be linked to an agreement for Telia fixed network telephony.

The Colleague Call solution can only be fully implemented for the Customer when all Services have been transferred from the current providers and hence moved to Telia. The Colleague Call agreement will take effect no later than 30 days after Telia has approved and set up the subscriptions.

The company can change the numbers registered to its Colleague Call service at any time. The changes will take effect no later than 30 days after Telia has received a written order from the company. Telia may charge an administration fee for any changes to numbers connected to Colleague Call.

Refer to the pricing terms for Colleague Call in effect at any given time.

A Colleague Call group may be shut down immediately if its conditions for maintenance are not fulfilled.

3.4 Status

Can be added to Corporate subscriptions. Status acts as an extra service, provided that the Agreement has been entered into and paid for by the same legal entity.

The Customer can only have Status activated for subscriptions which it holds with Telia.

In order for us to provide Status, the Customer's switchboard must be able to support the function. The Customer, together with the supplier of the switchboard, is responsible for implementing the Status protocols defined by Telia.

4. Notice of termination

An agreement for Corporate subscriptions and associated extra services cannot be terminated in the period stated in the Agreement. After that, subscriptions and extra services can be terminated on 3 months' notice. Termination of Corporate subscriptions will cause associated extra services to be terminated at the same time.